

Elite PC & Concierge

When your time is spent fixing technology problems, you aren't spending it with your customers.

Elite Concierge provides unlimited access to a team of experts trained and kept up to date on changing technology.

Elite Concierge gives you a central point of contact for your technology needs and questions. Our experts work as integrated members of your team, align to your business goals and return strategic value on your technology investment. They monitor changes, issues and risks in your environment while proactively managing your systems' security, availability and performance.

Elite Concierge is a consistent technology experience delivered by professionals that know your business and are available to you and your employees 24/7.

Elite Concierge is available as an add on to Elite PC
It includes everything in Elite PC and the following support

Elite Concierge	Service
Support	Available 24/7, unlimited remote support from patient, respectful, USA-based technology experts, answers to how-to questions
Security	Around the clock monitoring, automatic response and remediation of security incidents
Management	Monitoring and reporting of performance and reliability issues with proactive remediation and resolution
Strategy	Access to a Chief Information Officer, guidance on best practices, technology investments and process efficiencies
Onboarding	Configuration of new equipment and creation of new employee accounts and access
Risk Mitigation	Reporting on technology trends, threats, and problems with unlimited guidance on risk avoidance and reduction
Security Training	Cybersecurity awareness with anti-phishing training and Crypto ransom guarantee

Elite PC & Concierge is \$140 a month per PC